Felix Sargent

[**FELIX.SARGENT@GMAIL.COM**](mailto:FELIX.SARGENT@GMAIL.COM)

<HTTPS://FELIXSARGENT.COM>

**OAKLAND, CALIFORNIA**

# Experience

Director of Engineering @ [MediaMath](https://mediamath.com)

November 2016 - In Progress

* Managed three teams of engineers supporting our Campaign Management product
* Oversaw migration of legacy Perl application to Kubernetes
* Supported teams to decompose a monolithic Perl service to extract Authentication, Authorization and User services into micro-service APIs.
* Audited and replaced troublesome and expensive legacy API gateway (Mashery), saving $200k/yr, and increasing uptime by an order of magnitude.
* Replaced legacy cookie authentication service. Project allowed for rollout of OAuth2, Multi Factor Authentication, saving $600k/year and dramatically increasing security.
* Audited and revamped all [API documentation](https://apidocs.mediamath.com) to OAS v3.
* Managed engineering support to Sales Operations, including consultation for Havas, Digitas, IBM, Uber and more on how to integrate with our API platform.

## VP of Product @ SeamlessDocs

November 2015 - November 2016

* Led the product team with a philosophy of servant leadership to encourage discussion, healthy debate, and clear communication
* Created product strategy and worked with CEO to set roadmap to replace unreliable legacy systems
* Conducted extensive user research with government officials to refine product features and specifications
* Partnered with FileStack to implement an AWS S3 -> ZIP API to allow our customers to easily export bundles of submissions
* Re-negotiated contractual obligations with customers to reduce commitments, and align engineering roadmap with company direction

## Sr. Product Manager @ Bloomberg

October 2014 - November 2015

* Product Owner for Bloomberg Vault Surveillance, the communications monitoring and auditing tool for the Bloomberg Terminal (MCMP, BVTP)
* Implemented technology and policies to capture communications to prevent Market Abuse, Insider Trading, Harassment, and Data Loss
* Coordinated a team working on the latest and greatest technology stack including Scala, Play, Accumulo, & Akka running on a Mesos infrastructure
* Worked with Compliance and Security Officers to ensure the data integrity of our clients, and the Bloomberg Terminal

## Product Manager @ Rackspace

August 2011 - October 2014

* Product owner for Repose, the API Middleware Platform. Repose handles Authentication (Openstack Keystone), Security, Rate Limiting, and Content Normalization for Rackspace APIs
* Built out Continuous Integration/Deployment infrastructure in with Jenkins/Docker
* Presented Repose, the Openstack API Filter at OpenStack 2014
* Product owner for Rackspace Autoscale, an API to dynamically scale cloud infrastructure based on monitoring alerts
* Product Owner from inception to delivery one year later
* 30,000 new servers created by Autoscale since delivery
* Enabled agile development, continuous integration, deployment, and testing
* Defined the product strategy, roadmap, user stories, KPIs, and priorities
* Aligned our product to integrate with OpenStack
* Fought to get our product open sourced
* Created a culture of a teatime at Rackspace
* Built the office Kegerator

# Education

## BA Economics @ San Francisco State University

Spring 2009

* Concentration: Game Theory
* International Relations Minor
* Varsity Debate Team

# Volunteering

Chair of the Board, [Center for Election Science](electionscience.org), a 501(c)3 organization dedicated to improving the way we poll, make decisions, and vote

Mentor in The Product Mentor program associated with The Product Group.

* Recognized with the Outstanding Product Mentor Award, 2017
* Presented:
* Managing Technical Debt (July 17, 2016)
* How to Interview a Product Manager (February 7, 2016)
* Inheriting a Project (July 8, 2015)

Founded the Code for America San Francisco Brigade.

* Reformed the way San Francisco Citizens get access to financial services
* Brought the City Administrative Code online
* Created new ways to visualize the San Francisco City Budget

Camp Counselor at Camp Okizu, a summer camp for children with cancer, and their families.

Raised $4000 and rode the 2014 AIDS Lifecycle Ride 545 Miles from San Francisco to Los Angeles.